# Cakes by Red Custom Cake Cart Booking Details

- The Custom Cake Cart is available for **indoor** events all year round.
- For **outdoor** events, we accept bookings from <u>May through October</u> to maintain the quality of our products and the well-being of our team.

### **Booking our Custom Cake Cart:**

- ❖ To book our Custom Cake Cart, call 401-952-3574
- ❖ An agreement outlining all your booking details will be emailed to you.
- ❖ A minimum of **2 weeks**' notice is required for all bookings, to ensure availability and the highest quality

# Payment & Booking Confirmation:

- ❖ To confirm your booking, we require both the nonrefundable 50% deposit and a signed copy of your agreement.
- This deposit must be received within 48 hours of the agreement being sent.
- ❖ We will not hold your booking date until we receive the deposit. If the retainer is not paid within **48 hours**, the date will become available to the next customer.
- For bookings placed less than 2 weeks before your event, full payment (as outlined in your agreement) is required within 48 hours of receiving your invoice.
- Events taking place beyond 10 miles from ZIP code 02920 will include a travel fee, which will be calculated and included in your agreement.
- For last-minute bookings (less than one week before the event), assuming the date requested is available, full payment is required at the time of booking, and a **rush fee** will be added if we are able to accommodate your request.

#### **Final Payment:**

- \* The remaining balance of your booking is due **1 week** before your event. If we agree on a different payment schedule, the details will be outlined in your agreement.
- ❖ Please note: If the final payment is not received by the **1-week** deadline, your booking will be canceled, and the deposit will be forfeited.

## **Cancelling Your Booking**

❖ If you choose to cancel your booking, your deposit will be forfeited and is **nonrefundable**.